

**EVMS INFORMATION TECHNOLOGY
REMOTE SERVICES AND APPLICATIONS GUIDE**

SERVICE	EVMS SUPPORT	TYPE	COST	DESCRIPTION	REQUIREMENTS	RESTRICTIONS	FEATURES
1	Academic Media Portal 757.446.0556 Live@evms.edu	Video on-demand.	0	Media portal for academic and non-academic videos.	Valid EVMS credentials.	Community faculty do not have access.	Secure and encrypted playback of media uploaded to the portal. Departments can request their own channel, upload, publish and manage their own media.
2	Audiovisual mySupport Hub 757.446.0556 Live@evms.edu	Technical Support Site for Media Services.	0	Primary support site for all Media Services systems and services.	Valid EVMS credentials.	Community faculty do not have access.	Report trouble using the Academic Media Portal including login, playback issues, or requesting reposting of archived media. Request a BlueJeans Meeting ID and Passcode, for all virtual events. Access tips & tricks for using BlueJeans, finding a campus video conferencing suite, or a full list of Instructional Technology.
3	Blackboard, Collaborate Ultra, Panopto, VoiceThread, Ally Brielle Ashley ashleybe@evms.edu 757.446.5051 EVMS Online Instructional Design and Technology Resources Submit a Request for Assistance from the ROC Team	LMS, virtual meeting spaces, lecture recording, asynchronous discussions, & accessibility tools.	0	These are institutionally supported tools that enable quality online course management and content delivery. Instructional Designers are available to advise on best practices and implementation for both academic and administrative office based on need and outcome expectations.	Training on platforms and tools is recommended prior to adoption.	None. Academics have access to Courses and Organizations in the LMS. Administration has access to Organizations in the LMS. All tools are able to be enabled and managed within both categories.	Course management, content delivery, pre-recorded lectures with transcription services, asynchronous discussions, accessibility tools.
4	BlueJeans Events 757.446.0556 Live@evms.edu	Webcasting Platform	0	Webinar conferencing service (soft ceiling of 500 concurrent users).	EVMS credentials are not required. Only a computer equipped with a webcam and microphone is needed.	N/A	Secure and encrypted webcasting, which is HIPAA compliant under a Business Associate Agreement with BlueJeans.
5	BlueJeans Meetings 757.446.0556 Live@evms.edu	Videoconferencing Platform.	0	Video conferencing tool (up to 100 concurrent users).	EVMS credentials are not required. Only a computer equipped with a webcam and microphone is needed.	N/A.	Secure and encrypted videoconferencing, which is HIPAA compliant under a Business Associate Agreement with BlueJeans.
6	Campus Nexus Student 757-446-7173 dbchelp@evms.edu	Cloud based	0	Student Information System.	AD or DB based authentication. Depending on the version Citrix may be required.	none.	
7	CFI Space System 757-446-7496 lopezla@evms.edu	Vendor supported website	0	Website supports Archibus software reflecting space data for the various EVMS buildings on the EVMC campus and the Maintenance On Demand Ticketing (ODT) program.	No need for employee to request an account. Automatic download of employee login from EVMS HR to website. Login with Network Credentials. If necessary I can load employee info manually.	Employee use. In some cases EVMS students, also working for an EVMS department, can be loaded into Archibus manually if required to use the site for their department work & authorized by dept. supervisor.	User can view building floor plans, run room allocation report and generate Maintenance work order requests.

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8	DropBox	757-446-5871 comphelp@evms.edu	Cloud storage	200/yr.	File sharing service.	Complete Cloud Services form located at "MyPortal>Information Technology>Forms	No confidential data should be stored on site.	Drag and drop, IE like interface, access security controlled by box owner.
9	ERAMS Effort Reporting Solution	757-446-6057 bsc_help@evms.edu	On-Campus Managed	0	Grant Effort Certification Reporting.....	need to have grants for certification.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	certify grants.
10	EVMS Self Serve Password Reset	757-446-5871 comphelp@evms.edu	On-campus managed	0	EVMS self service password reset portal.	Self registration for subsequent use.	passwordreset.evms.edu/ReACT.	Allows for users to reset EVMS account passwords.
11	FTP File Transfer Protocol	757-446-5871 comphelp@evms.edu	On-campus managed	0	File sharing service.	Complete FTP account form located at MyPortal>Information Technology>Forms.	No confidential data should be stored on site.	EVMS file transfer/share website.
12	GME New Innovations	757-446-6190 ParkerAK@evms.edu	Cloud Based	0	New Innovations is a Residency Management Suite that integrates program tracking and processes into a single solution.	Managed by the GME Office.	Must be associated with EVMS Residency/Fellowship.	Used for trainee daily/block scheduling, case logging, evaluations, track conference attendance, collate data for semi-annual and annual reviews, and provides Program/Institution oversight.
13	Hyperion Budget Planning	757-446-6057 bsc_help@evms.edu	Cloud-Based	0	Electronic Budgeting System.	Access to annual budget users managed by B. Mansfield - Budget Director.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	Access to annual budget.
14	InfoEd Grant Management	757-446-6057 bsc_help@evms.edu	Cloud-Based	0	Grant Management System for pre-award, post-award and IRB.	Access to system managed by TLR/Grants Accounting Dept.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	Manage grants for pre-award, post-award and IRB.
15	Infotronix Time and Attendance	757-446-6057 bsc_help@evms.edu	On-Campus Managed	0	Bi-weekly employees have access to clock in/out using the TAS Web. Bi-weekly/Monthly employees have access to record sick/vacation time using TAS Web. Managers have access to approve timecards using TAS Manager.	Need an employee number/EVMS id badge.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	Employees can clock in/out and record sick and vacation time.
16	ISI FASBE Financials	757-446-6057 bsc_help@evms.edu	On-Campus Managed	0	Accounts Payable, Accounts Receivable and General Ledger Finance System.	need approved user access sent by TLR and the installation of PUTTY telnet software.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	Finance System.
17	Microsoft Outlook WebMail	757-446-5871 comphelp@evms.edu	On-campus managed	0	Access to your Outlook email in your primary mailbox.	Must have established a DUO account.	No confidential data should remain stored in your mailbox or personal folders.	Email, calendar contacts.
18	Microsoft Sharepoint	757-446-5871 comphelp@evms.edu	On-campus managed	0	Document storage.	EVMS Active Directory Credentials/Request departmental site be established via NIC.	Must have EVMS Active Directory credentials to access.	Document publishing and file storage for sharing and collaboration.
19	Mobile Iron	757-446-5871 comphelp@evms.edu	On-campus managed	0	Bring Your Own Device Management.	Mobile Device.	No Chrome Operating System.	Provides the ability to send and receive email on mobile devices.
20	Oracle SIS	757-446-7173 dbchelp@evms.edu	Cloud based	0	Legacy Oracle Student Information System.	AD based authentication. Requires CISCO Anyconnect VPN. Also requires application authentication authorized by the Registrar.	none.	

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21	RAVE Emergency Notification System 757-446-5217 telehelp@evms.edu	Cloud Based	0	This system distributes SMS messages from Administration and is restricted to safety and security. The system has a user tracking and safety feature that can be activated by the user, GUARDIAN.	You must be an active student or employee.	Must have a working mobile phone.	
22	Resource Scheduler 757-446-5631 dbchelp@evms.edu	Cloud based	0	Scheduling Information.	Valid network account.	none.	
23	SendIT 757-446-5871 comphelp@evms.edu	Cloud-based large file transport	0	File sharing service.	Sendthisfile.com/evms.	No file size limit.	Provides the ability to send large files.
24	Siensex STAR System 757-446-5631 dbchelp@evms.edu	Cloud based	0	Faculty Affairs information. This system is managed by Faculty Affairs personnel.	Valid network account and application account authorized by Faculty Affairs.	none.	
25	Skillssoft Percipio Learning Portal 757-446-6043 PerezTJ@evms.edu	Cloud based	0	Educational Software Courses.	Account Activation instructions in Percipio e-learning portal .	End User only.	
26	SumTotal Fast Forward HRIS 757-446-6057 bsc_help@evms.edu	On-Campus Managed	0	Access to the Cyborg System with easier access to run reports.	Must have application access to Cyborg - HR/PR/IT/Budget.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	
27	SumTotal Payroll Portal 757-446-6057 bsc_help@evms.edu	On-Campus Managed	0	Access to look at your direct deposit information and make any changes needed to your banking information.	Must be an active EVMS Employee.	Can be accessed from anywhere.	Employee can make their own banking changes.
28	SumTotal Performance Management 757-446-6043 Human Resources	Cloud-Based	0	Annual performance appraisals .	Must be an EVMS Employee/Faculty.	Can't be accessed outside the EVMS Firewall without Cisco Anyconnect VPN.	Performance Reviews online with routing.