

## In This Issue

- **Open Payments – Review Period Begins April 1<sup>st</sup>**
- **Anthem 25 Modifier Changes**
- **Annual Compliance Survey**
- **e-PHI Security Tip**
- **Lunch Discussion April: Videos, Photographs and Social Media**

## Compliance Hotline

Type:

<http://157.21.29.163/Compliance/>  
and click on Hotline.

EVMS Medical Group Compliance concerns may also be sent to the EVMS Medical Group Compliance Office via phone, mail or e-mail.

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## Open Payments Program 2018 Review Period

The 2018 Open Payments Program submission period ends on March 31, 2019. April 1, 2019 through May 15, 2019 will be the review and dispute period for physicians prior to the data being published on the CMS website in June. Physicians may dispute data through the end of the calendar year as well however it will have already been published at that point in time. As a reminder, Open Payments is a program through which direct or indirect payments/other transfers of value made to physicians are reported to CMS and published online. The purpose of this program is to provide transparency to the public about relationships between physicians and manufacturers and group purchasing organizations (GPOs).

For more information about the 2018 program year timeline and for instructions on registration and review, please view the link below:

[Open Payments Program Year 2018](#)

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## Anthem 25 Modifier Changes

The 25 modifier is used to denote a “significant, separately identifiable evaluation and management (E/M) service by the same physician on the same day of the procedure or other service”. Anthem recently published changes to their reimbursement policy for services billed with this modifier that are currently set to take effect on April 1, 2019. The March 2019 Anthem Newsletter states that claims processed on or after this date for an E/M service billed with the 25 modifier on the same date as a “related” procedure may be denied when there is a recent service or procedure with the same or similar diagnosis on record. In a related FAQ Anthem defined “recent” as within a couple of months.

EVMS Medical Group has submitted questions for clarification on this new policy to Anthem to include what time

## Contact Us

### EVMS Medical Group Compliance Office

4111 Monarch Way,  
Suite 500  
Norfolk, VA 23508  
Phone 451-6200

### Link to Policies & Forms:

[http://www.evms.edu/patient\\_care/compliance\\_program/](http://www.evms.edu/patient_care/compliance_program/)

James F. Lind, Jr.,  
MBA  
Compliance Officer

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Leanne Smith, CHC  
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Director of Risk  
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## Compliance "Listserv"

Send an email to [browerl@evms.edu](mailto:browerl@evms.edu) to request to be added to the EVMS Medical Group Compliance "Listserv". Once you are subscribed, you will receive newsletters, information and training opportunity announcements directly.

frame a couple of months constitutes as well as what is meant by a "similar" diagnosis. We expect that this change may negatively affect current reimbursement and are awaiting Anthem's response so that we may form a plan moving forward. Additional information may be located in Anthem's announcement at the link below:

Anthem Provider News March 2019

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## Annual Compliance Survey

This year's Compliance Survey is now available at the link below. Please distribute to all staff and providers. This survey is completely anonymous and we truly appreciate your feedback! The survey will close on **April 15<sup>th</sup>**.

FY2019 Compliance Survey

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## e-PHI Security Tip

When searching for a patient in IDX or Allscripts, name as well as any other patient identifiers should be used to avoid accessing multiple charts, especially for patients with common names. Often when auditing we will see that a staff member accessed several different patient charts with the same name in a row. Always use MRN if available or match other identifiers to prevent these instances of inappropriate access.

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## Lunch Discussion Session April

**Topic:** Videos, Photographs and Social Media

**Who Should Attend:** The session is appropriate for all staff and managers who are interested in discussing the issues associated with photographs, videos, and social media in the clinic areas.

**Date and Location:**

Thursday, April 18<sup>th</sup>, 12-1:00 pm in HH 758

Please RSVP to Laura Brower at [browerl@evms.edu](mailto:browerl@evms.edu) or 451-6202 and feel free to bring your lunch!