Region 5 Community Service Boards - Eastern Virginia

| | Chesapeake Integrated Behavioral Healthcare | Colonial Behavioral Health | Hampton Newport News Community Services Board | Eastern Shore CSB | Middle Peninsula Northern Neck CSB | Norfolk CSB | Portsmouth Department of Behavioral Healthcare Services | Virginia Beach Department of Human Services (Behavioral Health Services) | Western Tidewater CSB |
|-------------------------------|---|---|--|--|--|---|--|--|--|
| Physical Address | 224 Great Bridge Blvd, Chesapeake, VA 23320 | 1657 Merrimac Trail, Williamsburg, VA 23185 | 300 Medical Dr, Hampton, VA 23666 | 2433 Lankford Hwy Tasley, VA 23441 | Gloucester Counseling Center - 9228 George Washington Memorial Hwy Gloucester, VA 23061 Warsaw Counseling Center - 414 Main St, Warsaw, VA 22572 (804) 333-3671 Both clinics offer morning and evening options for ASAM level 1 and 2.1 | 7460 Tidewater Dr., Norfolk, VA | 1811 King Street, Portsmouth, VA 23704 | 3432 Virginia Beach Boulevard, Virginia Beach, VA | Suffolk Services Center, Godwin Commerce Park 1000 Commercial Lane Suffolk, VA 23434 Franklin Services Center, 200 E. Second Ave. Franklin, VA 23851 Smithfield Services Center, 1801 S. Church Street Smithfield, VA 23430 |
| Point of Contact(s) | SA Case Management: Kim Lucas, 757- 819-6240 Roger C. Fike, 757-819-6247 and Tany Adan, 757-819-6261 Adult Outpatient and Intake: Danyell Collins-Facteau, 757-819-6116 | Central Access Services Department: 757-220-3200 Karen Smallwood, CA Acting Manager Dr. Kristen McLean, Adult Outpatient Services Coordinator Dan Longo, Adult Outpatient Director of Behavioral Services | South Eastern Family Project and Hampton Roads Clinic: Lillian Chamberlain, 757-240- 5268 Project Link: Katalin Cannady, 757-788- 0547 Clinical Manager, Christal Britt: 757-245-1070 | Shenay Wharton (757-665-5041) Molly Walker (757-710-7263) | Front Office: 804-693-5057 SUD Services: Paige Rowlett, 804-695-8102 or Ashley Williams, 804-695-8123 Warsaw Office: Valarie Lovino, 804-333-3671 | Main Number, 757-664-6670; Dr. Y. Lewis,Programs Manager: 757-803- 2317; Jennifer Aguado, Clinical Supervisor 757-364-5784 Jacqueline Spratley-Brock, Clinical Coordinator, 757-274-2825 Norfolk CSB Intake 757-756-5619 | Main Number: 757-393-5357 / 757-393-8618 Substance Abuse Outpatient Treatment Women's Center: 757-393-8896 | Pathways Center (Main Number)- 757-385-6956 Project LINK- Michela Allen, 757-385-0810 Pathways Center- Theresa Newman, LPC 757-385-6955 Opioid Treatment and Recovery Services- Shayna Walker, 757-385-0873 Peer Recovery Specialist- Jennifer Basso, 757-402-6190 Bridget Manyak, 757-385-4312 | Call certified screening line- 757-758-5106 (they can get linked to SA services from this point) |
| Access to Services | Call the main number: 757-547-9334 and request to speak to intake, outpatient, psych services, or substance abuse case management | Contact Central Access Services Department (see above) | Call Christal Britt at 757-245-1070 and make a referral. A screening will be schedule and if the individual meets the criteria, admission will be coordinated. | Same Day Access, Preferred slots | Call 804-693-5057 for same day access program is held every: Monday, Tuesday, Wednesday and Friday beginning at 8:30 am First come, first served (clients are encouraged to arrive early) | Walk-ins for intakes can be done at 7447 Central Business Park Dr. M-Th 8:00 am-12:30 pm for a same day appointment. Can also complete a screening and schedule an appointment by calling 757-756-5600, option 1. | Complete an assessment through Same Day Access department for screening and program assignment | Access Project LINK services directly by calling the Project LINK Team Leader at 757-385-0810. Parenting and Pregnant women should call 757-385-6956 for short term residential services and Opioid Services for MAT referrals/funding. For Pathways or Restore services, individuals should call SDA at 757-385-0511. For SOR funding 757-385-0873. For peer recovery specialists 757-402-6190. | Visit the walk in clinic on Monday, Tuesday, or Thursday from 9AM to 2PM. Schedule an assessment by calling 757-262-6690 for an appointment. |
| Insurance | Assistance with applying: Yes, referrals to Department of Social Services or Chesapeake Social Services Turnaround Time: 30-45 days" | Assistance with application: Yes Turnaround time: One month | Assistance with applying: Yes Turnaround time: One month to several weeks | Yes Turnaround time: 30-45 days | Assistance with applying: Yes Turnaround: TBD | Assistance with applying: Yes Turnaround time: 30-45 days | N/A | Assistance with application: Yes Turnaround time: 2-4 weeks | Assistance with application: Yes Turnaround time: Roughly 2-6 weeks |
| Grant Funding Available | Yes Services covered: Methadone, Buprenorphine, Residential Treatment Services | Yes Services covered: Methadone, Buprenorphine, Residential Services, IOP | Yes; SARPOS for Hampton and Newport News residents only | Yes Services covered: Buprenorphine, PRS, SMART Recovery | Yes, if clients qualify Services covered: inpatient detox, residential, methadone, suboxone, naltrexone, vivitrol, case management, treatment groups, drug screens, and assistance with transportation | Yes Services provided: Methadone, Buprenorphine, Residential treatment services, State Opioid Response services. Funding also available for referrals to residential treatment providers | N/A | Yes; Federal Substance Abuse, Prevention and Treatment Block Grant (SAPT-BG) for treatment or access to the Substance Abuse Residential Purchase of Services (SARPOS). State Pregnant and Postpartum Women Grant (PPW) funds are available to pay for educational parenting supplies, residential treatment, transportation assistance, emergency food, diapers, formula and childcare. Methadone, Buprenorphine, Vivitrol and residential treatment services are covered under these grants as well. State Opioid Response grant fudning is available for Methadone and Buprenorphine services. | |

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|---|--|--|---|---|---|--|--|---|--|
| Methadone Treatment | No Referrals to Behavioral Health Group | No | No Referrals to Hampton Newport News CSB/ Hampton Roads Clinic | No | No Referrals: American Addiction Treatment Center; Other providers if requested, as insurance allows | Yes, in house | Yes, In House Referrals: BHG Portsmouth | No; Referrals to the Virginia Beach Methadone Clinic (individuals with SA Opioid diagnosis in active addiction) | No Refer out for services |
| OBOT/ Buprenorphine Treatment | No; In process of developing OBOT Referrals to: Merdian Psychotherapy, BHG, Right Path or other providers | Yes, In house | No Referrals to Hampton Newport News CSB, Partners in Recovery | Yes | No Referrals: Dr. Pleasants | Yes, in house | Not currently; launching Mid-May | Yes, through the Restore Program. Pregnant women are referred to the Emergency Department. Referrals are also available to the Virginia Beach Methadone clinic for those who prefer to go through an OTP. | No Refer out for services |
| Vivitrol (IM Naltrexone) Treatment | No Referrals n/a | Yes, In house | No Referrals to Hampton Newport News CSB, Partners in Recovery " | Yes | Yes, In house Referrals: Colman Institute as needed | Yes, in house | No; Referrals to PCP or other clinician that can provide the service | Yes, through the Restore program. | No Refer out for services |
| Intensive Outpatient Program (IOP) | Yes, In house | Yes, In house | | No | In house for all who meet criteria for 2.1 Referrals: Chesapeake counseling also has an IOP that accepts commercial insurance that does not cover our IOP | | Yes; program specific to women | Yes, the Pathways Center will soon offer IOP. | Yes; Participation must be court ordered |
| Residential Treatment Program | No Referrals to: Boxwood Recovery Center, Phoenix House, Safe Harbor | No Referrals: (Detox) The Farley Center for detox, Virginia Beach Psychiatric Center, Pathways (SUD Residential) Phoenix House, Galax, Southeastern Family Project, RBHA, others as insurance allows | Yes, South Eastern Family Project | No Referrals to: The Phoenix House, Galax Center | No; Referrals: South Eastern Family Project | No Referral: based on need and available bed space | Yes; Portsmouth Recovery House | No; Referrals to the Hampton Newport News CSB's Southeastern Family Project, Boxwood and other residential facilities. | No; Referrals are dependent on insurance: Pathways in Virginia Beach if they do not have insurance; Richmond Behavioral Health, Galax Treatment Facility, or Southampton Memorial Hospital for detox services |
| Pregnant/ Parenting Women | No Referrals to: Phoenix House and Southeastern Family Project" | No formal program; have helped these populations as part of our SUD case management services, IOP, weekly group or individual counseling, psychiatric services, MAT services, etc. | Yes; Project Link/South Eastern Family Project | No | No; Referrals: South Eastern Family Project | No Referral: based on need and available bed space | No | Yes, Project Link Referrals to the HNNCSB-South Eastern Family Project. | No; Referrals: Southeastern Family Project (HNNCSB), ForKids, and Genieve Shelter |
| Peer Recovery Specialists | Yes, In house | Yes, In house Referrals: Spirit Works | Yes; South Eastern Family Project Referrals to services in their home locale upon D/C | Yes | Yes | Yes; they also support the warm line | Yes | Yes; Peer Recovery Specialists work both PT and FT in different service areas, e.g. SOR, Pathways, Project LINK, jail services, ACT, Adult Outpatient services, etc. Pathways will soon offer a Peer led Drop In Center. | Yes - Two peer recovery specialists who work for the agency and help co- facilitate SA group therapy & provide additional support |
| Case Management Services | Yes | Yes | Project Link and providers in their home locale upon D/C | TBD | Yes | Yes; Care coordination services are also available | Yes; MH/CA case management services | Yes; In house case management services | Yes - substance abuse and mental health case management services are available |